

# Notice & take down policy WHITE B.V.

ADDRESS

WHITE B.V.  
Parallelweg Oost 23  
5555XA Valkenswaard

CONTACT

040 2010 769  
contact@white.nl

DETAILS

Bank NL22 RABO 0172 962978  
BTW NL 8188 99 128 B01  
KvK 17160538

## 1. User conduct guidelines

All users of our services shall at all times refrain from storing and/or disseminating content that is in violation of provisions of Dutch law, including but not limited to content that;

- Is defamatory, libelous, offensive, racist, discriminatory, incites hatred, or is erotic/pornographic in nature,
- Infringes on the rights of third parties, such as copyrights, trademark rights, or portrait rights,
- Violates the privacy of others, for example by sharing personal data without consent or through repeated unsolicited contact,
- Contains hyperlinks, torrents, or other references to material that is clearly, or can reasonably be assumed to be, infringing on the rights of third parties,
- Contains unsolicited commercial, charitable, or ideological communications, or
- Contains malicious content such as viruses, malware, or spyware.

In addition, it is not permitted to store or transmit data through our systems, or to use processes or programs that hinder other users or may cause damage.

## 2. Procedure for reporting unlawful content

### How can you file a complaint?

- Send an email to [contact@white.nl](mailto:contact@white.nl) with your complaint,
- Clearly indicate where the relevant content is located (e.g., URL or screenshot),
- Explain why the content would be unlawful. For copyright claims, we request that you provide evidence showing that you are the rights holder or acting on their behalf,
- Specify your request: do you want the content removed or blocked? Or do you also wish to know who posted it?
- For a request for disclosure of data, you must demonstrate a clear and compelling interest,

- ➔ Also indicate whether you have already contacted the person who posted the content. If this has not yet been done and we consider it appropriate, we may forward your complaint to that person and take their response into account in our assessment.

## Procedure for handling complaints

- ➔ You will receive an acknowledgment of receipt by email no later than the next working day. If any information is missing, we will request that you provide it,
- ➔ If the content in question has already been removed, we will notify you and close the complaint,
- ➔ If the content is still online and we consider it to be manifestly unlawful, we will proceed with removal or blocking within a maximum of 5 working days. This concludes the complaint procedure,
- ➔ If you request identification data of the person who posted the content, we will first assess whether the interest is sufficiently compelling:
  1. If so, we will provide the data we have, on the condition that you indemnify us from liability in the event it later appears that the interest was not sufficient;
  2. If the interest is insufficiently substantiated, we will inform you of this in writing. This also concludes the complaint procedure.

## Final Provisions

This policy may be amended by us; the most current version is always available on this page. Misuse of this procedure or submitting false reports may have legal consequences.